DECLARATION AND POWER OF ATTORNEY

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

"METHOD OF PROVIDING MAINTENANCE SERVICES"

| Case No. | P00,1820 | , the | specification of which | |
|--|--|---|---|---|
| • | check one) | x is attached was filed Application and was a (if applicab | onon Serial No mended on | as · |
| | • | | nd understand the content adment referred to above. | s of the above identified specification, |
| | _ | - | | Office all information which is known to me Title 37, Code of Federal Regulations, |
| before my our invent in the Unit been pater country fo more than invention | or our invention thereof or maked States of Amated or made the reign to the Unitwelve months has been filed in | n thereof, or patente nore than one year p nerica more than one e subject of an inven- ited States of Ameri- prior to this applica | ed or described in any principle of the this application, the year prior to this application of the case of an application of the tion, and that no application to the United States of | wn or used in the United States of America nted publication in any country before my or lat the same was not in public use or on sale ation, and I believe that the invention has not fore the date of this application in any by me or my legal representatives or assigns ion for patent or inventor's certificate on this America prior to this application by me or |
| application | | r inventor's certifica | | States Code, 119 of any foreign |
| | lumber | Country | Date | |
| that of the | above listed apprior Foreign Ap | plication on which poplication(s) | priority is claimed: | ventor's certificate having a filing date before |
| N | lumber | Country | Date | |
| 1 | (b) Under this sec | | erial to patentability when it is | not cumulative to information already of record or |

being made of record in the application, and

⁽¹⁾ It establishes, by itself or in combination with other information, a prima facie case of unpatentability of a claim; or

⁽²⁾ It refutes, or is inconsistent with, a position the applicant takes in:

⁽i) Opposing an argument of unpatentability relied on by the Office, or

⁽ii) Asserting an argument of patentability.

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

If no priority is claimed, I have identified all foreign patent applications filed prior to this application:

Prior Foreign Application(s)

Number Country Date

And I hereby appoint Messrs. John D. Simpson (Registration No. 19,842), Steven H. Noll (28,982), Brett A. Valiquet (27,841), James D. Hobart (24,149), Melvin A. Robinson (31,870) Mark Bergner (45,877) and all members of the firm of Schiff Hardin & Waite

Telephone: 312/258-5785 Ext. Melvin A. Robinson
my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith and direct that all correspondence be forwarded to:

Schiff Hardin & Waite Patent Department 6600 Sears Tower, Chicago, Illinois 60606

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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